

Ontario Works Policy Directives

11.5 Information Sharing

Legislative Authority

Sections 40, 41, 49(4) and 59(2), 71, 72 and 73 of the Act.

19, 20.3(2) and 65.1(1) of Regulation 134/98.

Application of Policy

Information sharing agreements with third parties help to protect the personal information of applicants and recipients and ensure that applicants and recipients do not receive assistance for which they are not eligible.

Information Sharing Agreements

The ministry has information sharing agreements with several Ontario government ministries, some other provinces, boards, tribunals and departments of the federal government. These agreements entered into by the ministry apply to all delivery agents.

If any new agreements are signed, such information will be communicated to delivery agents with a copy of the agreement so that agreement protocols are adhered to and appropriate business practices are implemented.

Information Sharing Agreements	
Ministry of Community and Social Services	<ul style="list-style-type: none">• Family Responsibility Office (Maintenance Enforcement with Computer Assistance)
Boards and Tribunals	<ul style="list-style-type: none">• Workers Compensation Board/Workplace Safety and Insurance Board
Ontario Government Ministries	<ul style="list-style-type: none">• Ministry of Public Safety and Security• Ministry of Transportation• Ministry of Training, Colleges and Universities (Ontario Student Assistance Program)
Other Provinces	<ul style="list-style-type: none">• Alberta• Saskatchewan• Manitoba• Nova Scotia• Quebec

Federal Government	<ul style="list-style-type: none">• Human Resources and Skills Development Canada (Employment Insurance)• Citizenship and Immigration Canada• Canada Revenue Agency
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Delivery agents may also enter into an information sharing agreement with a government or approved body.

Information Sharing

Where no information sharing agreement exists, the collection, use and disclosure of information is limited to provisions set out in the **Freedom of Information and Protection of Privacy Act** and the **Municipal Freedom of Information and Protection of Privacy Act**.

To use personal information for purposes other than the administration of the **Ontario Works Act, 1997**, the written consent of the applicant or participant must be obtained.